

Helping Your Customers Protect Their Kia / Hyundai Vehicles From Theft

In recent months, there has been a sudden and significant increase in the theft of Kia and Hyundai vehicles. Below you'll find information on how to identify and help protect customers most at risk.

Questions to Ask Customers Who Own Hyundai or KIA Vehicles

How can you tell if your vehicle is affected?

KIA & Hyundai models most at risk for theft are those vehicles which require a key in the ignition to be started. If your vehicle has an ignition that requires a key to start the vehicle, and is listed among the vehicles below, you should look-up your vehicle VIN online to find out if your vehicle is affected.

HYUNDAI ▶

MODEL	MODEL YEARS
Accent	2012-2021
Elantra	2011-2020
Kona	2018-2021
Palisade	2020-2021
Santa Fe	2013-2021
Sonata	2011-2020
Tucson	2016-2021
Veloster	2012-2017
Venue	2021

KIA ▶

MODEL	MODEL YEARS
Forte	2011-2021
Optima	2011-2020
Optima Hybrid	2011-2016
Rio	2012-2021
Sedona	2015-2021
Seltos	2021
Sorento	2011-2016
Soul	2014-2021
Sportage	2011-2021

The following web pages are available from KIA and Hyundai:

- **Hyundai Vehicles** – Visit www.Hyundaiantitheft.com or call Hyundai at **800-633-5151**
- **KIA Vehicles** – Visit Owners.Kia.com or call KIA at **800-333-4542**

What solutions are KIA / Hyundai offering to help address the recent up-tick in thefts?

- **Hyundai** is rolling out a free anti-theft software upgrade for those affected vehicles throughout 2023. An anti-theft sticker will also be provided at the time of the software upgrade to alert would-be thieves that the vehicle has anti-theft protection. Reach out to your local Hyundai dealer to schedule service.
- **KIA** is rolling out a free software upgrade for those affected vehicles throughout 2023. Reach out to your local KIA dealer to schedule service.

Have you already scheduled service with your KIA / Hyundai dealer?

If you've scheduled service with your dealer already, that is a great first step. While KIA and Hyundai are looking to update the anti-theft system as quickly as possible, it may take time for them to get to all affected vehicles.

What additional security measures can be taken to safeguard your vehicle?

Wheel locks have been made available by Kia & Hyundai at select local Law Enforcement agencies. Customers with affected vehicles can reach out to their local police department for availability of these devices. You should also encourage customers to park their vehicles in protected areas such as garages whenever possible.



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